

How to file a supplemental health claim

It's easy to file a supplemental health claim and receive the benefits you're entitled to. You can use payments any way you choose to cover costs such as copays, deductibles, child care and more.

Information needed to initiate the claim

Employee

- Personal information will be pre-filled in the submission
- Date of event

Spouse and/or child

- Insured's full name
- Address
- Date of birth
- Date of event

How to submit the claim

The Securian website can be accessed in Employee Self-Service through my.delaware.gov to file a claim.

Once logged in, follow the navigation to the Securian website: Employee Self Service > Benefits > Benefits Websites > Securian.

- Select "Start a new claim"
- Answer all questions to the best of your ability with your claim

If you do not have the necessary documents available at the time of submission, you can upload it and any additional information by returning to the Securian website, accessible via Employee Self-Service through my.delaware.gov, and clicking on "My claims".

What happens once the claim is submitted?

The examiner will review your claim and documentation and make a decision or reach out to you if additional information is needed. The examiner will also review all benefits you are enrolled in and will issue as many payments as possible based on your benefits and initial documentation provided.



Supplemental health claims are paid within 1.5 days after receiving proof!¹



If you have questions, need assistance or want to file your claim over the phone, call Securian Financial at **1-888-658-0193**.

1. Securian claims processing results as of 12/31/2023.

Insurance products are issued by Securian Life Insurance Company, a New York authorized insurer headquartered in St. Paul, MN. Securian Financial is the marketing name for Securian Financial Group, Inc., and its subsidiaries. Securian Life Insurance Company is a subsidiary of Securian Financial Group, Inc.



PREPARE
PROTECT
SECURE

[securian.com](https://www.securian.com)

400 Robert Street North, St. Paul, MN 55101-2098
©2025 Securian Financial Group, Inc. All rights reserved.

F65448-77 3-2025 DOFU 6-2024
3495021